

Prescriber FAQ

Have prescriber accounts been impacted?

At this stage, no prescriber account compromise has been identified.

Could resident prescribing information be affected?

Some resident demographic information linked to prescribing may have been modified, including:

- assigned prescriber
- resident identification details

We are currently reviewing prescribing activity to determine whether any medication chart data has been modified.

Why are prescribers required to reset passwords?

Password resets are being implemented across all users as a precautionary measure.

Can prescribing continue?

Prescribing activity will recommence once:

- facility-level validation is complete
- resident demographic integrity has been confirmed

Will NZePS be affected?

NZePS integration has been temporarily suspended as a precautionary measure and will be reinstated once validation is complete.