medimap

Pre-Restoration	Restoring Access to MediMap	Returning to Business as usual (BAU)

Data Review

1

What's happening:
Impacted patient demographic data must be reviewed to ensure it is accurate before access to MediMap is restored.

Validation packs are being sent to sites by MediMap.

Who should be involved:
Sites, pharmacy and prescribers who are in contact with MediMap.

When this is happening:
This work is currently underway.

Note that Phase One must be completed to restore site access to MediMap.

Password Resets

2

What's happening:
All accounts, including site and user accounts, must be reset.

Password reset packs will be sent to sites the day before restoration.

Additional support and communications will also be available.

Who should be involved:
A nominated site manager will be involved in resetting accounts, and all users will need to create a new password.

When this is happening:
One day before access to MediMap is restored

Access to MediMap

3

What's happening:
MediMap will be available for sites that have completed the required review and password reset steps

The information within MediMap will be accurate to the current state on 22 February (before any cyber activity took place).

Additional support and communications will also be available.

Who should be involved:
All site users, prescribers and pharmacists should be aware of the go-live.

When this is happening:
Exact date to be confirmed.

Medication Reconciliation

4

What's happening:
Medication reconciliation should be performed if there have been changes to patient care since 22 February, these should be updated within MediMap.

Sites may resume using MediMap once prescribing updates have been entered where required.

Who should be involved:
Sites, prescribers and Pharmacists should work together to identify which patients require this process.

When this is happening:
This can be kicked off from the day that access to MediMap is restored.

Post Restoration

5

What's happening:
MediMap is continuing to work with the OPC and other government agencies in relation to the privacy assessment for this incident.

MediMap will provide advice about the notification process when it is available.

Who should be involved:
MediMap is responsible for working with the OPC. If any other actions are required, they will communicate directly with facilities.

When is this happening:
This work is underway, but not expected to be completed until after MediMap is restored.